

Tennessee Alliance for Legal Services

Strengthening the Delivery of Civil Legal Help to Vulnerable Tennesseans



www.tals.org

Kim Technologies Releases Access to Justice Case Study Featuring TALS

Since 2017, TALS has worked with Kim Technologies to increase efficiency and effectiveness on our HELP4TN civil legal helpline. Our work with Kim has almost doubled the capacity of our helpline and allows us to provide a better customer experience. You can learn more about our automated workflow and data management system in the new Case Study: Enabling Equal Access to Justice.

TALS' staff has presented their workflow automation development and processes at multiple national conferences, including the Legal Services Corporation Innovations in Technology Conference, January 2019, in New Orleans, Louisiana, and the American Bar Association Equal Justice Conference, May 2018, in San Diego, California.

To learn more about our free legal helpline and HELP4TN program, please visit www.HELP4TN.org.

 [TALS Case Study.pdf](#)

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